

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
MAY 2025**

Service Request Schedule Summary

Open Requests

Req #	Dates			Type / Priority	Assignee / Department	Caller / Address	Location / District
41236	03/08/24 05/06/25	Request Schedule Closed	Durations 424.0 S-to-C 417.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Yalonda North Deerfield Dr	North Deerfield Dr District 5
				Water sits in front of her driveway when it rains.			
41430	04/01/24 05/14/25	Request Schedule Closed	Durations 408.0 S-to-C 393.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Henderson, Lovenso Livingston Vernon Rd	Livingston Vernon Rd District 4
				Name: Lovenso Henderson ers on the road. Time has passed and we are still			
41494	04/04/24 05/02/25	Request Schedule Closed	Durations 393.0 S-to-C 390.0 O-to-C	Drainage Medium Priority	Brown, Shirley Engineering	Guffey, Blake Coventry Ln	Yandell Rd District 5
				Water coming off Yandell is flooding the yard n			
41495	04/04/24 05/16/25	Request Schedule Closed	Durations 407.0 S-to-C 390.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Terry Hunt Cir	Hunt Cir District 3
				The culvert under the street not functioning correctly. Water is not going through it but around it eroding the road			
41546	04/10/24 05/30/25	Request Schedule Closed	Durations 415.0 S-to-C 384.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Engineering	McElmore, Bennett Trailbridge Crossing	Trailbridge Crossing
				culvert under the road needs cleaning out..he cleaned the inlets, wants to meet someone to show them			
41560	04/11/24 05/26/25	Request Schedule Closed	Durations 410.0 S-to-C 383.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Engineering	Lynn, Roderick Chartleigh Circle	Chartleigh Circle
				Water stands and mud backs up at the end of his driveway			
41884	05/03/24 05/23/25	Request Schedule Closed	Durations 385.0 S-to-C 361.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Engineering	Marshie Bridgeton Way	Yandell Rd District 5
				The culvert behind this address which is 111 Bridgeton Way on Yandell Rd causing flooding onto their property			

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42035	05/20/24 05/01/25	Request Schedule Closed	Durations 346.0 S-to-C 344.0 O-to-C	Culvert Repair Medium Priority Need culvert unstopped	Brown, Shirley Road Maintenance	Rick, Walker Moss Rd	Moss Rd District 5
42152	06/03/24 05/02/25	Request Schedule Closed	Durations 333.0 S-to-C 330.0 O-to-C	Culvert Repair Medium Priority Culvert washed out under the road	Brown, Shirley Road Maintenance	Sam Sharon Rd	Sharon Rd District 5
42178	06/05/24 05/14/25	Request Schedule Closed	Durations 343.0 S-to-C 328.0 O-to-C	Ditching Medium Priority Culvert needs to be cleaned ditches holding water and not draining	Brown, Shirley Road Maintenance	Pickett, Gwendolyn South Deerfield Dr	South Deerfield Dr District 1
42229	06/11/24 05/30/25	Request Schedule Closed	Durations 353.0 S-to-C 322.0 O-to-C	Drainage Medium Priority Cross drain has rotten out, and also the culvert in the driveway	Brown, Shirley Road Maintenance	Lawrence Mt Leopard Rd	Mt Leopard Rd District 4
42242	06/12/24 05/27/25	Request Schedule Closed	Durations 349.0 S-to-C 321.0 O-to-C	Culvert Clean Out Medium Priority Culvert going under the road is stopped up	Brown, Shirley Engineering	Boston, Leslie Virililia Rd	Virililia Rd District 4
42251	06/12/24 05/28/25	Request Schedule Closed	Durations 350.0 S-to-C 321.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Clark, Kim Moss Rd	Moss Rd District 5
42457	07/09/24 05/28/25	Request Schedule Closed	Durations 323.0 S-to-C 294.0 O-to-C	Culvert Clean Out Medium Priority Culert stopped up, causing the yard to flood and hold water	Brown, Shirley Engineering	Kelly, Stephanie Channel Ln	Channel Ln District 1

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42485	07/12/24 05/16/25	Request Schedule Closed	Durations 308.0 S-to-C 291.0 O-to-C	Ditching Medium Priority Ditch retaining water can't cut ditch because of water	Brown, Shirley Road Maintenance	Stewart, Keith Twin Cedars Dr	Twin Cedars Dr District 1
42486	07/12/24 05/09/25	Request Schedule Closed	Durations 301.0 S-to-C 291.0 O-to-C	Culvert Repair Medium Priority Culvert near address is caving in has a stick in hole with caution tape on it	Brown, Shirley Road Maintenance	Stewart, Keith Sunset Cir	Sunset Cir District 1
42494	07/15/24 05/26/25	Request Schedule Closed	Durations 315.0 S-to-C 288.0 O-to-C	Culvert Clean Out Medium Priority Culvert is stopped up	Brown, Shirley Engineering	Robinson, Amy Caroline Blvd	Caroline Blvd District 4
42561	07/24/24 05/23/25	Request Schedule Closed	Durations 303.0 S-to-C 279.0 O-to-C	Ditching Medium Priority Need ditching done to stopped the flooding	Brown, Shirley Road Maintenance	Carson, Angela Barnes Rd	Barnes Rd District 1
42653	08/07/24 05/07/25	Request Schedule Closed	Durations 273.0 S-to-C 265.0 O-to-C	Culvert Repair Medium Priority At this address but on Hart Rd side the culvert has a hole in it, flagged, north of 356 Hart Rd	Brown, Shirley Road Maintenance	Noble, Cyndi Kearney Rd	Kearney Rd District 5
42781	08/26/24 05/23/25	Request Schedule Closed	Durations 270.0 S-to-C 246.0 O-to-C	Culvert Repair Medium Priority Name: Sherry Veal e west side is increasingly dangerous because there is	Brown, Shirley Road Maintenance	Veal, Sherry Lake Cavalier Rd	Lake Cavalier Rd District 3
42889	09/09/24 05/15/25	Request Schedule Closed	Durations 248.0 S-to-C 232.0 O-to-C	Gravel Medium Priority Requesting for gravel to get onto property	Brown, Shirley Road Maintenance	Malone, Myles Robinson Springs Rd	Robinson Springs Rd District 3

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42890	09/09/24 05/01/25	Request Schedule Closed	Durations 234.0 S-to-C 232.0 O-to-C	Grading Medium Priority Road need grading & culvert needs installing	Brown, Shirley Road Maintenance	Sims, Josh Shady Acres Ln	Shady Acres Ln District 4
42905	09/13/24 05/06/25	Request Schedule Closed	Durations 235.0 S-to-C 228.0 O-to-C	Gravel Medium Priority Need gravel on culvert	Brown, Shirley Road Maintenance	Trunell, Jerry Spring Rd	Spring Rd District 3
42917	09/16/24 05/07/25	Request Schedule Closed	Durations 233.0 S-to-C 225.0 O-to-C	Culvert Clean Out Medium Priority Culvert and ditch needs cleaning out behind this address	Brown, Shirley Road Maintenance	Dixon, Belinda Devlin Springs Dr	Devlin Springs Dr District 1
42930	09/17/24 05/28/25	Request Schedule Closed	Durations 253.0 S-to-C 224.0 O-to-C	Culvert Repair Medium Priority Need a new culvert installed	Brown, Shirley Road Maintenance	Odie, Dexter Rocky Hill Rd	Rocky Hill Rd District 5
42962	09/19/24 05/21/25	Request Schedule Closed	Durations 244.0 S-to-C 222.0 O-to-C	Culvert Repair Medium Priority Cuvert needs to be cleaned out and culvert needs to be repaired it is washed out. Culvert needs gravel	Brown, Shirley Road Maintenance	Henriques, Greg Stout Rd	Stout Rd District 4
42982	09/20/24 05/15/25	Request Schedule Closed	Durations 237.0 S-to-C 221.0 O-to-C	Culvert Clean Out Medium Priority Culvert needs cleaning making water flow over the culvert and washing out driveway	Brown, Shirley Road Maintenance	Blount, Ollie Cross Wind Dr	Cross Wind Dr District 4
42990	09/24/24 05/21/25	Request Schedule Closed	Durations 239.0 S-to-C 217.0 O-to-C	Culvert Clean Out Medium Priority Culvert is stopped up	Brown, Shirley Road Maintenance	Wilson, Detrick Whiddon Rd	Whiddon Rd District 5

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43099	10/14/24 05/28/25	Request Schedule Closed	Durations 226.0 S-to-C 197.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	King, Rosie St Charles Ave	St Charles Ave District 4
				at the end of St Charles Ave coming onto Livingston Vernon at the stop sign on St Charles Ave, the pavement is uneven and hard to drive on			
43114	10/15/24 05/05/25	Request Schedule Closed	Durations 202.0 S-to-C 196.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Levy, Essie Virilia Rd	Virilia Rd District 4
				Ditch is washing away in front of the church			
43128	10/18/24 05/08/25	Request Schedule Closed	Durations 202.0 S-to-C 193.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Lori N Old Canton Rd	North Old Canton Rd District 1
				From Cedar Grove to Yandell needs ditching			
43271	11/18/24 05/16/25	Request Schedule Closed	Durations 179.0 S-to-C 162.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lockett, Fred Ercy Shell Rd	Ercy Shell Rd District 5
				Culvert installed on new property			
43315	12/02/24 05/05/25	Request Schedule Closed	Durations 154.0 S-to-C 148.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Craig Oliver Rd	Oliver Rd District 1
				Needs culvert replaced.			
43365	12/17/24 05/21/25	Request Schedule Closed	Durations 155.0 S-to-C 133.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Baird, Andrew Robinson Rd	Robinson Rd District 5
				Need culvert installed on new property			
43373	12/20/24 05/05/25	Request Schedule Closed	Durations 136.0 S-to-C 130.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Reed, James Livingston Vernon Rd	Livingston Vernon Rd District 4
				Need culvert installed on new property, stakes are out and white spray paint			

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43383	12/27/24 05/13/25	Request Schedule Closed	Durations 137.0 S-to-C 123.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Summerlin, George Pat Luckett Rd	Pat Luckett Rd District 5
				Needs road repaired at corner of Walnut Rd and Pat Luckett Rd; said loggers tore it up			
43435	01/14/25 05/22/25	Request Schedule Closed	Durations 128.0 S-to-C 105.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	White, Eunice Loring Rd	Loring Rd District 5
				Requesting for ditching			
43447	01/16/25 05/16/25	Request Schedule Closed	Durations 120.0 S-to-C 103.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Carlet Stump Bridge Rd	Stump Bridge Rd District 5
				Culvert is lifting fron under their driveway, causing the bottom of their vehicle to dragg			
43482	01/29/25 05/22/25	Request Schedule Closed	Durations 113.0 S-to-C 90.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Cummins, Teresa Mcgarrah Rd	Mcgarrah Rd District 4
				Culvert across from this address is causing foundation problems underneath her home			
43486	01/30/25 05/29/25	Request Schedule Closed	Durations 119.0 S-to-C 89.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Parker, Ray Hwy 17	Hwy 17 District 5
				Culvert got a hole in it			
43489	01/31/25 05/23/25	Request Schedule Closed	Durations 112.0 S-to-C 88.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Purvis, Gale Purvis Rd	Purvis Rd District 4
				Culvert has a hole in it			
43502	02/03/25 05/30/25	Request Schedule Closed	Durations 116.0 S-to-C 85.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williamson, April Pat Luckett Rd	Pat Luckett Rd District 5
				Needs gravel over culvert			

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43514	02/04/25 05/14/25	Request Schedule Closed	Durations 99.0 S-to-C 84.0 O-to-C	Ditching Medium Priority Ditch is stopped up real bad, holding water	Brown, Shirley Road Maintenance	Burse, Creston Twin Cedars Dr	Twin Cedars Dr District 1
43515	02/04/25 05/08/25	Request Schedule Closed	Durations 93.0 S-to-C 84.0 O-to-C	Ditching Medium Priority Requesting for some ditching work to be done to prevent flooding	Brown, Shirley Road Maintenance	Elaine Willie Burrell Rd	Willie Burrell Dr District 5
43516	02/04/25 05/21/25	Request Schedule Closed	Durations 106.0 S-to-C 84.0 O-to-C	Road Condition Medium Priority Road needs gravel and grading	Brown, Shirley Road Maintenance	Loach, Mark Small Rd	Small Rd District 5
43517	02/04/25 05/13/25	Request Schedule Closed	Durations 98.0 S-to-C 84.0 O-to-C	Culvert Repair Medium Priority Both sides of the road need repair near the culvert that was washed out	Brown, Shirley Road Maintenance	Gunes, Ron Stokes Rd	Stokes Rd District 3
43518	02/04/25 05/21/25	Request Schedule Closed	Durations 106.0 S-to-C 84.0 O-to-C	Culvert Clean Out Medium Priority Ditch is full of debris culvert block causing damage to driveway over culvert	Brown, Shirley Road Maintenance	Gilbert, Ryan Twelve Oak Trace	Twelve Oaks Trace District 4
43519	02/04/25 05/02/25	Request Schedule Closed	Durations 87.0 S-to-C 84.0 O-to-C	Ditching Medium Priority Ditches on the road needs to be cleaned out from Robinson Rd	Brown, Shirley Road Maintenance	Taylor, Earl Pleasant Gift Rd	Pleasant Gift Rd District 5
43520	02/04/25 05/02/25	Request Schedule Closed	Durations 87.0 S-to-C 84.0 O-to-C	Ditching Medium Priority Ditches need cleaning of debris from Mt Calvary Church to Sharon Rd	Brown, Shirley Road Maintenance	Taylor, Earl Pleasant Gift Rd	Robinson Rd District 5

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43523	02/05/25 05/15/25	Request Schedule Closed	Durations 99.0 S-to-C 83.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced and it needs to be longer	Brown, Shirley Road Maintenance	Talbot, Patrick Beach Bluff Rd	Beach Bluff Rd District 5
43566	02/12/25 05/26/25	Request Schedule Closed	Durations 103.0 S-to-C 76.0 O-to-C	Ditching Medium Priority flooding at the ditch, floods his garage	Brown, Shirley Road Maintenance	Oliphant, Anthony South Deerfield Dr	South Deerfield Dr District 3
43572	02/13/25 05/26/25	Request Schedule Closed	Durations 102.0 S-to-C 75.0 O-to-C	Ditching Medium Priority Ditches are stopped up holding water	Brown, Shirley Road Maintenance	Anthony S Deerfield Dr	South Deerfield Dr District 1
43592	02/18/25 05/28/25	Request Schedule Closed	Durations 99.0 S-to-C 70.0 O-to-C	Ditching Medium Priority Ditch holding water	Brown, Shirley Road Maintenance	Cynthia Pisgah Bottom Rd	Pisgah Bottom Rd District 5
43610	02/19/25 05/07/25	Request Schedule Closed	Durations 77.0 S-to-C 69.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Landers Putnam Rd	Putnam Rd District 5
43628	02/24/25 05/20/25	Request Schedule Closed	Durations 85.0 S-to-C 64.0 O-to-C	Culvert Repair Medium Priority Requesting for longer culvert	Brown, Shirley Road Maintenance	Williams, Nicholas Debbie Dr	Debbie Dr District 5
43639	02/26/25 05/09/25	Request Schedule Closed	Durations 72.0 S-to-C 62.0 O-to-C	Ditching Medium Priority Need ditching done, ditch holding water that's flows over driveway	Brown, Shirley Road Maintenance	Collins, Sylvester Lake Castle Rd	Lake Castle Rd District 1

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43642	02/26/25 05/22/25	Request Schedule Closed	Durations 85.0 S-to-C 62.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Moore Road Department	Cooper Rd District 5
				Need culvert staked with white flags			
43643	02/26/25 05/22/25	Request Schedule Closed	Durations 85.0 S-to-C 62.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Moore Road Department	Free Union Rd District 5
				Need culvert staked with white flags			
43644	02/26/25 05/07/25	Request Schedule Closed	Durations 70.0 S-to-C 62.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Moore Road Department	Putnam Rd District 5
				Need 2 culverts staked with white flags			
43645	02/26/25 05/08/25	Request Schedule Closed	Durations 71.0 S-to-C 62.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Moore Road Department	Camden Rd District 5
				Need 2 culverts staked with flags			
43651	02/27/25 05/07/25	Request Schedule Closed	Durations 69.0 S-to-C 61.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Unknown Gunter Rd	Gunter Rd District 5
				Need culvert installed			
43654	02/27/25 05/19/25	Request Schedule Closed	Durations 81.0 S-to-C 61.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Scott, Quinton Thornberry Cv	Thornberry Cv District 1
				Need ditching done			
43655	02/27/25 05/09/25	Request Schedule Closed	Durations 71.0 S-to-C 61.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Barbara Wildwood Acres	Wildwood Acres District 1
				Culvert going under the road is sinking in			

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43672	03/03/25 05/15/25	Request Schedule Closed	Durations 73.0 S-to-C 57.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Lee, Richard Mcdonald Rd	Mcdonald Rd District 3
43679	03/03/25 05/02/25	Request Schedule Closed	Durations 60.0 S-to-C 57.0 O-to-C	Culvert Repair Medium Priority Hole in driveway where culvert was installed	Brown, Shirley Road Maintenance	Flora Norris Street	Norris St District 4
43687	03/04/25 05/26/25	Request Schedule Closed	Durations 83.0 S-to-C 56.0 O-to-C	Other Medium Priority End of driveway has a big drop off from the road	Brown, Shirley Road Maintenance	Ledlow, Henry Middle Rd	Middle Rd District 4
43705	03/06/25 05/09/25	Request Schedule Closed	Durations 64.0 S-to-C 54.0 O-to-C	Culvert Repair Medium Priority Culvert got a hole in it	Brown, Shirley Road Maintenance	Smith, Shirley Lottville Rd	Lottville Rd District 5
43729	03/10/25 05/20/25	Request Schedule Closed	Durations 71.0 S-to-C 50.0 O-to-C	Culvert Installation Medium Priority Culvert installed on new property	Brown, Shirley Road Maintenance	Austin Smith Carr Rd	Smith Carr Rd District 4
43731	03/10/25 05/29/25	Request Schedule Closed	Durations 80.0 S-to-C 50.0 O-to-C	Ditching Medium Priority At corner of Allen Wood Dr and Holmes Hollow needs ditching . Property is said to be destroyed because of bad ditches.	Brown, Shirley Road Maintenance	Emerson, Stephen Allem Wood Dr	Holmes Hollow Ln District 5
43732	03/10/25 05/08/25	Request Schedule Closed	Durations 59.0 S-to-C 50.0 O-to-C	Gravel Medium Priority Need gravel	Brown, Shirley Road Maintenance	Tamela Mcelroy Smith Rd	Mcelroy Smith Rd District 4

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43733	03/10/25 05/16/25	Request Schedule Closed	Durations 67.0 S-to-C 50.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Anderson Cobbville Dr	Cobbville Dr District 5
43751	03/12/25 05/02/25	Request Schedule Closed	Durations 51.0 S-to-C 48.0 O-to-C	Culvert Installation Medium Priority Would like to have driveway extended with a wider culvert	Brown, Shirley Road Maintenance	Johnson, William Cedar Hill Rd	Cedar Hill Rd District 4
43761	03/13/25 05/26/25	Request Schedule Closed	Durations 74.0 S-to-C 47.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up bad in front of their home	Brown, Shirley Road Maintenance	Unknown Camden Lake Dr	Camden Lake Drive
43787	03/14/25 05/26/25	Request Schedule Closed	Durations 73.0 S-to-C 46.0 O-to-C	Drainage Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Tim South Deerfield Dr	South Deerfield Dr District 1
43792	03/14/25 05/07/25	Request Schedule Closed	Durations 54.0 S-to-C 46.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced	Brown, Shirley Road Maintenance	Jones, Rico Davis Family Rd	Davis Family Rd District 5
43803	03/17/25 05/23/25	Request Schedule Closed	Durations 67.0 S-to-C 43.0 O-to-C	Ditching Medium Priority Ditch needs ditching in front of this address, to prevent flooding	Brown, Shirley Road Maintenance	Carter, Mike Barnes Rd	Barnes Rd District 1
43817	03/18/25 05/07/25	Request Schedule Closed	Durations 50.0 S-to-C 42.0 O-to-C	Culvert Repair Medium Priority Culvert has a hole in it	Brown, Shirley Road Maintenance	McLaurin, Betty John Powell Rd	John Powell Rd District 5

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43835	03/19/25 05/14/25	Request Schedule Closed	Durations 56.0 S-to-C 41.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Reed, Allen Lep Childress Rd	Lep Childress Rd District 4
43842	03/19/25 05/30/25	Request Schedule Closed	Durations 72.0 S-to-C 41.0 O-to-C	Ditching Medium Priority Ditching need going south of address	Brown, Shirley Road Maintenance	Smith, Robert Ratliff Ferry Rd	Ratliff Ferry Rd District 5
43877	03/24/25 05/15/25	Request Schedule Closed	Durations 52.0 S-to-C 36.0 O-to-C	Road Condition Medium Priority Big trench in the middle of the road	Brown, Shirley Road Maintenance	Thomas Louisiana St	Louisiana St District 1
43888	03/24/25 05/05/25	Request Schedule Closed	Durations 42.0 S-to-C 36.0 O-to-C	Gravel Medium Priority Need gravel on driveway	Brown, Shirley Road Maintenance	Tucker, Dianna Rocky Hill Rd	Rocky Hill Rd District 5
43903	03/25/25 05/26/25	Request Schedule Closed	Durations 62.0 S-to-C 35.0 O-to-C	Ditching Medium Priority Ditch needs ditching, holding water	Brown, Shirley Road Maintenance	Tiffany Mcdougal Rd	Mcdougal Rd District 4
43929	03/27/25 05/27/25	Request Schedule Closed	Durations 61.0 S-to-C 33.0 O-to-C	Culvert Repair Medium Priority Culvert is bent, water can't flow through	Brown, Shirley Road Maintenance	Smith, Brenda Dampeer Rd	Dampeer Rd District 5
43933	03/28/25 05/26/25	Request Schedule Closed	Durations 59.0 S-to-C 32.0 O-to-C	Drainage Medium Priority There is a hole in his ditch	Brown, Shirley Bridges and Culverts	Collins, Sylvester Lake Castle Rd	Lake Castle Rd District 1

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43934	03/28/25 05/23/25	Request Schedule Closed	Durations 56.0 S-to-C 32.0 O-to-C	Ditching Medium Priority Needs ditch looked at. Said it's overgrown and holding water	Brown, Shirley Road Maintenance	Richardson, Cynthia Pisgah Bottom Rd	Pisgah Bottom Rd District 5
43935	03/28/25 05/28/25	Request Schedule Closed	Durations 61.0 S-to-C 32.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Richardson, Cynthia Pisgah Bottom Rd	Crescent Lake Dr District 2
43968	04/01/25 05/19/25	Request Schedule Closed	Durations 48.0 S-to-C 28.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Worthy, Jermiah Stump Bridge Rd	Stump Bridge Rd District 5
43978	04/02/25 05/26/25	Request Schedule Closed	Durations 54.0 S-to-C 27.0 O-to-C	Ditching Medium Priority Request to have a ditch cleaned out for drainage	Brown, Shirley Road Maintenance	Bradberry, David Twin Ceders Ln	Twin Ceders Ln District 1
43989	04/03/25 05/12/25	Request Schedule Closed	Durations 39.0 S-to-C 26.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Catchings, LB Lottville Rd	Lottville Rd District 5
43990	04/03/25 05/15/25	Request Schedule Closed	Durations 42.0 S-to-C 26.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Cleek, Phillip Endris Rd	Endris Rd District 5
43997	04/03/25 05/21/25	Request Schedule Closed	Durations 48.0 S-to-C 26.0 O-to-C	Pot Holes Medium Priority Hole at the edge of driveway	Brown, Shirley Road Maintenance	Williams, Caldon Pisgah Bottom Rd	Pisgah Bottom Rd District 5

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43998	04/03/25 05/27/25	Request Schedule Closed	Durations 54.0 S-to-C 26.0 O-to-C	Road Condition Medium Priority At the top of driveway is washing out	Brown, Shirley Road Maintenance	Smith, Mike Pat Luckett Rd	Pat Luckett Rd District 5
44005	04/04/25 05/27/25	Request Schedule Closed	Durations 53.0 S-to-C 25.0 O-to-C	Ditching Medium Priority Needs ditching in this area	Brown, Shirley Road Maintenance	Luckett, Dwight Moss Rd	Moss Rd District 5
44015	04/07/25 05/13/25	Request Schedule Closed	Durations 36.0 S-to-C 22.0 O-to-C	Ditching Medium Priority Needs ditching at this address, water not draining through	Brown, Shirley Road Maintenance	Burks, Luberta Old Hwy 16	Old Hwy 16 District 5
44029	04/07/25 05/07/25	Request Schedule Closed	Durations 30.0 S-to-C 22.0 O-to-C	Ditching Medium Priority Road is standing water ditches need to be clean out	Brown, Shirley Road Maintenance	McPhial, Burt Phillips Rd	Phillips Rd District 4
44038	04/08/25 05/13/25	Request Schedule Closed	Durations 35.0 S-to-C 21.0 O-to-C	Pot Holes Medium Priority Pot hole in front of address needs to be filled	Brown, Shirley Road Maintenance	Fisk, David Camden Crossing	Camden Crossing District 4
44042	04/08/25 05/14/25	Request Schedule Closed	Durations 36.0 S-to-C 21.0 O-to-C	Other Medium Priority Need grass cut across from this address	Brown, Shirley Road Maintenance	Jackson, Laura N Old Canton Rd	North Old Canton Rd District 1
44049	04/09/25 05/27/25	Request Schedule Closed	Durations 48.0 S-to-C 20.0 O-to-C	Culvert Installation Medium Priority Needs culvert installation	Brown, Shirley Road Maintenance	Thompson, Kenneth North Od Canton Rd	North Old Canton Rd District 1

Service Request Schedule Summary

Open Requests

Req #	Dates			Type / Priority	Assignee / Department	Caller / Address	Location / District
44054	04/09/25 05/21/25	Request Schedule Closed	Durations 42.0 S-to-C 20.0 O-to-C	Pot Holes Medium Priority Needs potholes repaired	Brown, Shirley Road Maintenance	Burkes Old Hwy 16	Old Hwy 16 District 5
44055	04/09/25 05/14/25	Request Schedule Closed	Durations 35.0 S-to-C 20.0 O-to-C	Culvert Clean Out Medium Priority culvert under road at corner of Old Yazoo City Rd and Heindl Rd needs to be cleaned out, water standing in the road	Brown, Shirley Road Maintenance	Caller Old Yazoo City Rd	Old Yazoo City Rd District 4
44062	04/10/25 05/14/25	Request Schedule Closed	Durations 34.0 S-to-C 19.0 O-to-C	Culvert Clean Out Medium Priority Needs culvert cleaned out , Nieighbor as well	Brown, Shirley Road Maintenance	Caller Smith Carr Rd	Smith Carr Rd District 4
44070	04/10/25 05/08/25	Request Schedule Closed	Durations 28.0 S-to-C 19.0 O-to-C	Ditching Medium Priority Needs culvert cleaning and ditching	Brown, Shirley Road Maintenance	Waltman, Jim Joe Hall Rd	Joe Hall Rd District 4
44071	04/11/25 05/14/25	Request Schedule Closed	Durations 33.0 S-to-C 18.0 O-to-C	Ditching Medium Priority needs ditchng on road at intersection with Strong Rd	Brown, Shirley Road Maintenance	Lawrence Morris Old Canton Rd	Old Canton Rd District 2
44078	04/11/25 05/13/25	Request Schedule Closed	Durations 32.0 S-to-C 18.0 O-to-C	Culvert Clean Out Medium Priority Neecs culvert cleaned out.	Brown, Shirley Road Maintenance	Johnson, Robert Renfroe Rd	Renfroe Rd District 5
44080	04/11/25 05/13/25	Request Schedule Closed	Durations 32.0 S-to-C 18.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed, staked and address posted	Brown, Shirley Road Maintenance	Jackson, Zachary Renfroe Rd	Renfroe Rd District 5

Service Request Schedule Summary

Open Requests

Req #	Dates			Type / Priority	Assignee / Department	Caller / Address	Location / District
44081	04/11/25 05/19/25	Request Schedule Closed	Durations 38.0 S-to-C 18.0 O-to-C	Culvert Repair Medium Priority Culvert smashed in and needs replacing	Brown, Shirley Road Maintenance	Brooks, Shelvie John Day Rd	John Day Rd District 5
44094	04/14/25 05/01/25	Request Schedule Closed	Durations 17.0 S-to-C 15.0 O-to-C	Culvert Repair Medium Priority Culvert has a hole in it	Brown, Shirley Road Maintenance	Ken Forest Grove Rd	Forest Grove Rd District 5
44100	04/14/25 05/13/25	Request Schedule Closed	Durations 29.0 S-to-C 15.0 O-to-C	Culvert Repair Medium Priority Culvert has a hold, and it's old	Brown, Shirley Road Maintenance	Mason, Andrew Pugh Rd	Pugh Rd District 4
44103	04/14/25 05/01/25	Request Schedule Closed	Durations 17.0 S-to-C 15.0 O-to-C	Limb Cutting Medium Priority Limbs and grass need cutting back off the road, can't see on coming traffic	Brown, Shirley Road Maintenance	Unknown Way Rd	Way Rd District 5
44129	04/15/25 05/15/25	Request Schedule Closed	Durations 30.0 S-to-C 14.0 O-to-C	Pot Holes Medium Priority Bad pot holes	Brown, Shirley Road Maintenance	Thomas, Tiffany Cleo Clark Rd	Cleo Clark Rd District 5
44131	04/15/25 05/09/25	Request Schedule Closed	Durations 24.0 S-to-C 14.0 O-to-C	Culvert Clean Out Medium Priority Culvert stopped up	Brown, Shirley Road Maintenance	Penegar, Selester Cobbville Dr W	Cobbville Dr W District 5
44132	04/15/25 05/21/25	Request Schedule Closed	Durations 36.0 S-to-C 14.0 O-to-C	Ditching Medium Priority Need ditching	Brown, Shirley Road Maintenance	Franklin, Eddie Rocky Hill Rd	Rocky Hill Rd District 5

Service Request Schedule Summary

Open Requests

Req #	Dates			Type / Priority	Assignee / Department	Caller / Address	Location / District
44143	04/16/25 05/26/25	Request Schedule Closed	Durations 40.0 S-to-C 13.0 O-to-C	Culvert Installation Medium Priority Name: Julia Clark	Brown, Shirley Road Maintenance	Clark, Julia Clarkdell Rd	Clarkdell Rd District 1
44155	04/16/25 05/14/25	Request Schedule Closed	Durations 28.0 S-to-C 13.0 O-to-C	Ditching Medium Priority Diches need to be clean causing flooding in back yard of property	Brown, Shirley Road Maintenance	Zeglier, Eddie Rabbit Run Ln	Rabbit Run Ln District 4
44168	04/17/25 05/21/25	Request Schedule Closed	Durations 34.0 S-to-C 12.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Ford, Billy Old Hwy 51	Old Hwy 51
44172	04/21/25 05/29/25	Request Schedule Closed	Durations 38.0 S-to-C 8.0 O-to-C	Pot Holes Medium Priority Name: James Hodo	Brown, Shirley Road Maintenance	Hodo, James Bainbridge Bend	Bainbridge Bend District 5
44185	04/22/25 05/06/25	Request Schedule Closed	Durations 14.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority Road needs reappear	Brown, Shirley Road Maintenance	Williams, Mrs Lovelace Lane	Lovelace Lane District 5
44186	04/22/25 05/07/25	Request Schedule Closed	Durations 15.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority Wednesday, April 9, 2025, at approximately 9:00 pm my daughter hit a pot hole on Dewees Road resulting in her tire blowout and ben	Brown, Shirley Road Maintenance	Ramage, Corrie Esther Cove	Dewees Rd District 3
44196	04/22/25 05/06/25	Request Schedule Closed	Durations 14.0 S-to-C 7.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Bouldin, Melvin Catlett Rd	Catlett Rd District 4

Service Request Schedule Summary

Open Requests

Req #	Dates			Type / Priority	Assignee / Department	Caller / Address	Location / District
44201	04/22/25 05/14/25	Request Schedule Closed	Durations 22.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority Potholes on road need repair	Brown, Shirley Road Maintenance	Taylor, Larry Cane CreekRd	Cane Creek Rd District 4
44207	04/23/25 05/07/25	Request Schedule Closed	Durations 14.0 S-to-C 6.0 O-to-C	Ditching Medium Priority Requesting ditches to be cleaned out	Brown, Shirley Road Maintenance	Mabrey, Annette Old Jackson Rd	Old Jackson Rd District 4
44209	04/23/25 05/30/25	Request Schedule Closed	Durations 37.0 S-to-C 6.0 O-to-C	Culvert Repair Medium Priority Culvert needs to be replaced	Brown, Shirley Road Maintenance	Nelson, Gloria Kearney Park Rd	Kearney Park Rd District 4
44214	04/23/25 05/30/25	Request Schedule Closed	Durations 37.0 S-to-C 6.0 O-to-C	Pot Holes Medium Priority Needs potholes repaired	Brown, Shirley Road Maintenance	Caller Phillips Rd	Phillips Rd District 4
44219	04/23/25 05/28/25	Request Schedule Closed	Durations 35.0 S-to-C 6.0 O-to-C	Pot Holes Medium Priority Pot holes need to be filled	Brown, Shirley Road Maintenance	Mardis, Scott Cane Creek Rd	Cane Creek Rd District 4
44225	04/24/25 05/06/25	Request Schedule Closed	Durations 12.0 S-to-C 5.0 O-to-C	Pot Holes Medium Priority Potholes needs repaired	Brown, Shirley Road Maintenance	Zito, Frank Bell Pointe Dr	Belle Pointe Dr District 4
44226	04/24/25 05/08/25	Request Schedule Closed	Durations 14.0 S-to-C 5.0 O-to-C	Pot Holes Medium Priority Need potholes patched, hole is nearly cross the road.	Brown, Shirley Road Maintenance	Palmer, Timothy Quarles Dr	Quarles Dri District 4

Madison County Road Department
Service Request Schedule Summary

Reporting Dates 05/01/25 through 05/30/25

Open Requests

Req #	Dates			Type / Priority	Assignee / Department	Caller / Address	Location / District
44229	04/24/25	Request Schedule Closed	Durations	Culvert Repair	Brown, Shirley	Carpenter, Catina	Pisgah Bottom Rd
	05/01/25		7.0 S-to-C	Medium Priority	Road Maintenance	Pisgah Bottom Rd	District 5
			5.0 O-to-C	Culvert caved in			

Open Requests: 127 123.1 S-to-C Average Duration
105.9 O-to-C Average Duration

Total Requests: 127 123.1 S-to-C Average Duration
105.9 O-to-C Average Duration